ZETTLER

SafeLINC: Centralize your fire alarm management

Real-time life safety system information for faster, more effective response, management and maintenance

SafeLINC: a new way of managing fire alarm systems - in one place

SafeLINC is a real-time life safety information solution that connects customers to their Zettler Fire Panels via the cloud. By providing remote access to vital alarm and event information, SafeLINC helps customers manage emergencies more effectively, keep systems in top working order, and better protect people and property.

There are four parts to SafeLINC that come together to provide customers with a complete connected service for their fire alarm systems:

· Gateway Card
· SafeLINC cloud
· Web user interface
· Mobile app
· Cellular module (optional)

The Connected Service Gateway (CSG) card is supplied in an enclosure positioned next to the panel from which the data is to be transmitted. It is then connected to the fire panel and to the internet using either an ethernet connection or a wireless cellular network.

One CSG card is required per system, so if four panels are connected on a network, only one CSG card is required.

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SafeLINC Cloud Database

The SafeLINC Cloud Database is globally accessible, secure, and is managed by Johnson Controls. The cloud servers are hosted by Microsoft Azure and based in the EU. The SafeLINC cloud receives and hosts the data sent from a fire panel and allows Johnson Controls to send email and push notifications to customers in accordance with their notification preferences.

Web User Interface

The web-based user interface securely connects to the Cloud Platform and receives and displays real-time event data. Users can view and manage all workspaces they are responsible for from one window for simplified, efficient operations.

From the user interface, workspace owners can control access rights, account users, mobile devices, and set notification and language preferences. Please note that event data is displayed in the language transmitted by the panel only.

Users can also view, search, and filter current and historical event data using Chrome or Safari web browsers.

Mobile app

The SafeLINC mobile app means a customer can always be connected to critical life safety information from anywhere on the move.

Push notifications provide alerts when the status of a fire panel changes. The ability to view real-time event information from anywhere means a user can monitor their systems remotely and always be aware of the status of their fire systems. Users can also access current and historical event data direct from the app.

Cellular module (optional)*

Customers can also purchase an optional cellular module to fit inside the enclosure, which will allow them to connect their gateway to the internet wirelessly instead if ethernet is not available, or as a backup if an issue causes the ethernet connection to be lost.

The 3G module includes an antenna kit to receive a wireless signal. There are three extension kits available – 15ft, 25ft and 50ft – that allow users to place the antenna further away from the module to optimise the signal coverage.

*Note – SIM card must be purchased separately from a local supplier in accordance with the user's needs.
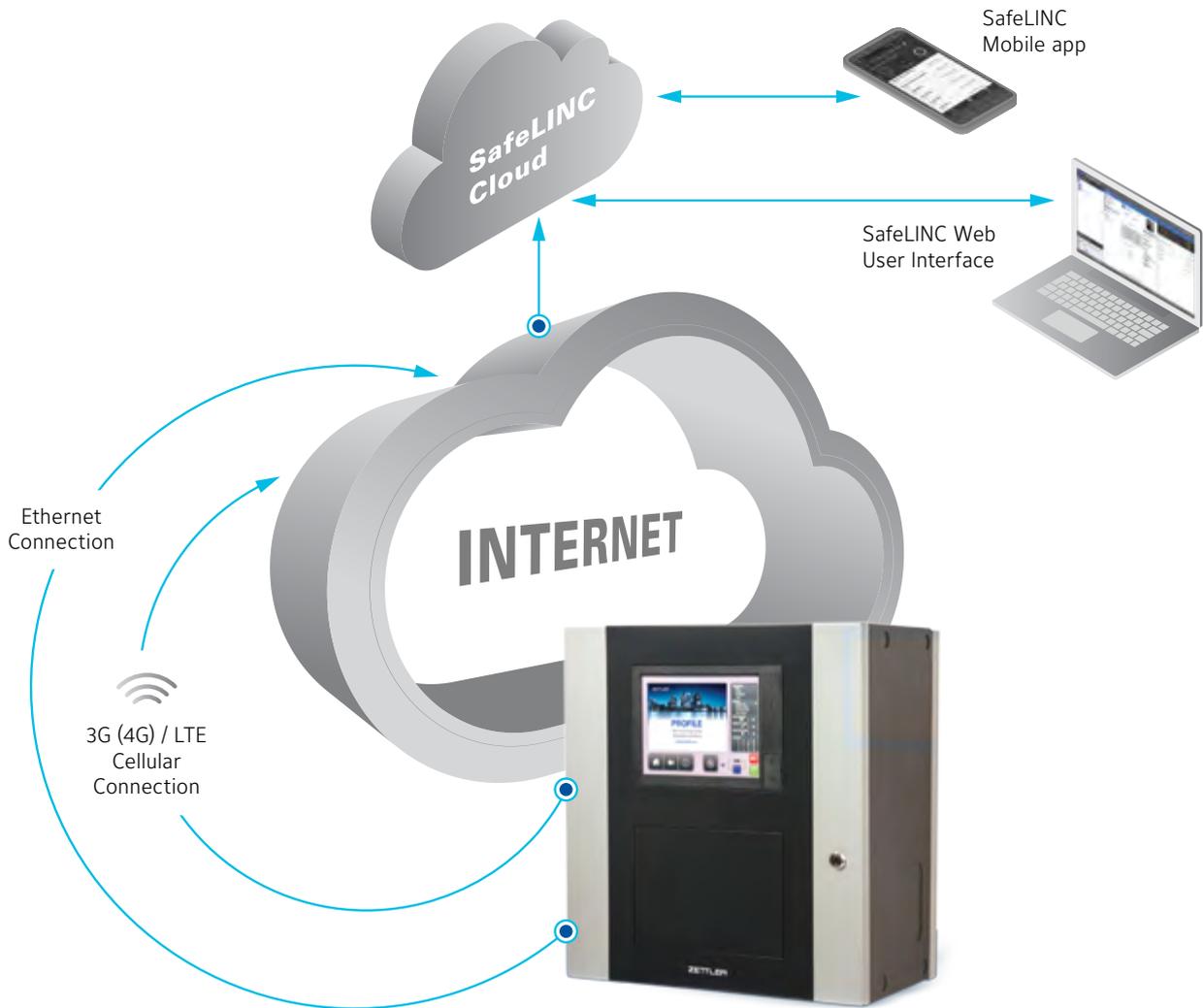
Benefits

SafeLINC supplies customers with a range of benefits that add up to improved visibility, control, efficiency and safety:

- **Easily monitor and manage multiple locations** – Information from all user fire panels, in every building, across multiple locations, is always within easy reach.
- **Improve service efficiency and quality** – The ability to see the status of each of fire panel and view event logs allows maintenance to be better planned, minimizing disruption, lowering costs and maximizing efficiency.
- **Better safety and emergency response** – Through the mobile app and notifications, the customer receives critical information wherever they are, enabling a faster, more appropriate response.
- **Access to current and historical information** – Connect to each fire system's data via the web user interface to see exactly what's happening and find historical event data.

Panel compatibility

SafeLINC Mobile app

SafeLINC Cloud

SafeLINC Web User Interface

Ethernet Connection

3G (4G) / LTE Cellular Connection

INTERNET

Product ordering information

Product Code	Description
557.202.131	Zettler Connected Service Gateway w/Enclosure
557.202.133	3G Module and Antenna Kit
557.202.142	15ft (4.57m) Antenna Extension Kit
557.202.143	25ft (7.62m) Antenna Extension Kit
557.202.144	50ft (15.24m) Antenna Extension Kit

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About Johnson Controls

At Johnson Controls, we transform the environments where people live, work, learn and play. From optimizing building performance to improving safety and enhancing comfort, we drive the outcomes that matter most. We deliver our promise in industries such as healthcare, education, data centers and manufacturing. With a global team of 100,000 experts in more than 150 countries and over 135 years of innovation, we are the power behind our customers' mission. Our leading portfolio of building technology and solutions includes some of the most trusted names in the industry, such as Tyco®, YORK®, Metasys®, Ruskin®, Titus®, Frick®, Penn®, Sabroe®, Simplex®, Ansul® and Grinnell®.

For additional information, please visit www.johnsoncontrols.com or follow us @johnsoncontrols on Twitter.

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